



Agenda, 6/11/2020

Topic	Presenter/Facilitator
Global / National / State Novel Coronavirus (COVID-19) Epidemiology Update	Jennifer MacFarquhar, MPH, BSN, RN, CIC <i>Director, SHARPPS Program</i>
Infection Prevention Key Recommendations	Jennifer MacFarquhar, MPH, BSN, RN, CIC <i>Director, SHARPPS Program</i>
Easing of Restrictions in Congregate Care Facilities	Jennifer MacFarquhar, MPH, BSN, RN, CIC <i>Director, SHARPPS Program</i>
Testing Guidance	Susan Kansagra, MD, MBA <i>NC Division of Public Health</i> Scott M. Shone, PhD, HCLD(ABB) <i>Director, NC State Laboratory of Public Health</i>
PPE Distribution Updates	Kimberly Clement, MPH, Paramedic <i>Program Manager, Healthcare Preparedness Program</i>
Medicaid Update	Dave Richard <i>Deputy Secretary NC Medicaid</i>
Discussion / Q&A	Call Participants – <i>Please type questions in chat feature</i>

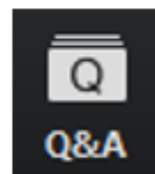


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Logistics for today's COVID-19 Forum

Question during the live webinar



RCC (Relay Conference Captioning)

Participants can access real-time captioning for this webinar here:

<https://www.captionedtext.com/client/event.aspx?EventID=4473301&CustomerID=324>

Technical assistance

technicalassistanceCOVID19@gmail.com

Saving Lives, Saving the Economy, Strengthening our People



Epidemiology & Infection Prevention



- Epidemiology Update
- Infection Prevention Recommendations & PPE
- Guidance
- Easing of Restrictions in Congregate Care Facilities

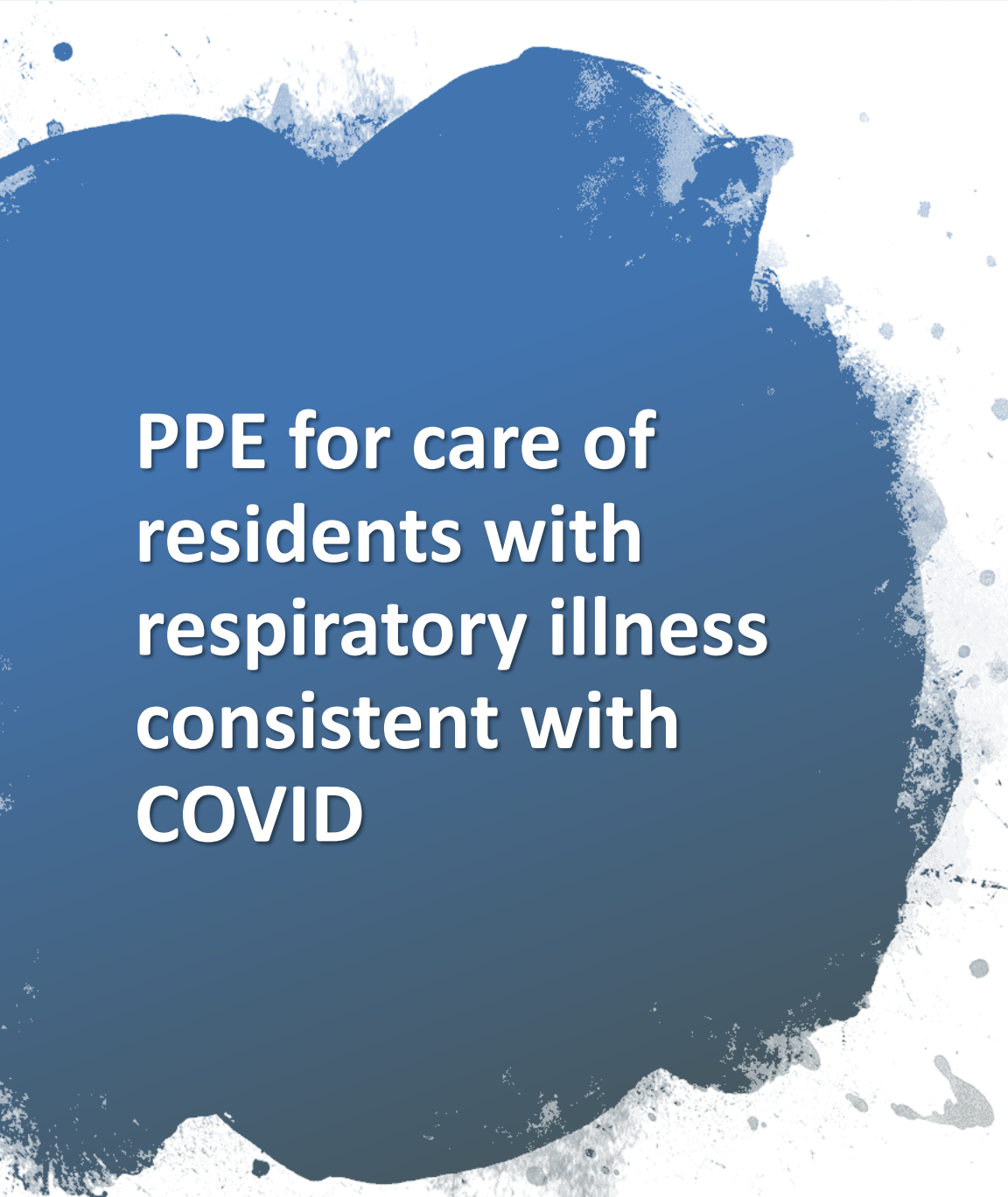


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Epidemiology & Infection Prevention Recommendations

- Cloth face covering: residents
- Facemask: staff
- Cohorting/Grouping
- Maintain 6 ft social distancing
- Hand hygiene
- Screening





PPE for care of residents with respiratory illness consistent with COVID

- **In addition to face mask, wear**
 - **Gown**
 - **Gloves**
 - **Eye protection**

NEW:

PPE for care of all residents

**In areas with
Moderate to
Substantial
transmission**

- **In areas with MODERATE to SUBSTANTIAL transmission, in addition to face mask, wear:**
 - **Eye protection**



Testing Guidance

North Carolina is focused on rapidly increasing testing of people who may not currently have symptoms, but may have been exposed to COVID-19. This includes:

- Anyone with symptoms suggestive of COVID-19.
- Close contacts of known positive cases, regardless of symptoms.
- Groups of some of the populations with higher risk of exposure or a higher risk of severe disease if they become infected. People in these groups should get tested if they believe they may have been exposed to COVID-19, whether or not they have symptoms.
 - People who live in or have regular contact with high-risk settings (e.g., long-term care facility, homeless shelter, correctional facility, migrant farmworker camp).
 - People from historically marginalized populations who have been disproportionately impacted by COVID-19. This fact sheet provides best practices for community testing in historically marginalized populations.
 - Frontline and essential workers (grocery store clerks, gas station attendants, child care workers, construction sites, processing plants, etc.)
 - Health care workers or first responders.
 - People who are at higher risk of severe illness.
- People who have attended protests, rallies, or other mass gatherings could have been exposed to someone with COVID-19 or could have exposed others.



Testing Site Locator

[Home](#)[About COVID-19](#) ▾[Dashboard](#) ▾[Latest Info](#) ▾[Information For](#) ▾[Guidance](#) ▾[How To Help](#)

COVID-19 Test Site Finder: Get Information on Coronavirus Testing Near You

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Share:



Anyone with **symptoms** of COVID-19, such as fever, cough or shortness of breath, or anyone who has been exposed to someone with COVID-19 should self-isolate and talk to a health care professional.

- If you are experiencing symptoms of COVID-19 contact your health care provider or telehealth program to discuss whether you should be evaluated for testing.
- Call the test site before you go to learn about testing criteria, availability, hours and location. Not all health care providers provide testing on-site. Some require an appointment and/or referral from a health care provider. Locations are subject to change.
- Each COVID-19 test provider will determine if testing is appropriate based on your symptoms, risk factors and test availability.

FIND A TESTING SITE

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CDC Testing Guidance on Nursing Homes

- Test **all** residents and staff in the nursing home if there is a new confirmed case of COVID-19
- Expect to identify multiple asymptomatic residents and staff with SARS-CoV-2 infection and be prepared to cohort residents and mitigate potential staffing shortages
 - If testing capacity is limited, CDC suggests directing testing to residents and staff on the same unit or floor of a new confirmed case.
 - If testing all residents on the same unit or floor is also not possible, CDC suggests directing testing to symptomatic residents and staff and residents who have known exposure to a case (e.g., roommates of cases or those cared for by a known positive staff).



Long-Term CARE PPE Distribution - COMPLETE

Date	AAA Region	PPE Distributed				Details
		Face Shields	Gloves	Procedural Masks	Shoe Covers	
15 MAY	Region K (Henderson) • 112 Facilities • Franklin, Granville, Person, Vance, Warren	13,132	131,320	26,264	13,132	<ul style="list-style-type: none"> Utilized Louisburg UMC parking lot and Agricultural Center in Williamston. Incorporated timed distribution plan. (Coordinated across HHS/Ombudsman/NCEM)
	Region Q (Washington) • 146 Facilities • Beaufort, Bertie, Hertford, Martin, Pitt	17,800	119,000	38,250	12,650	
19-20 MAY	Region G (Kernersville) • 760 Facilities • Alamance, Caswell, Davidson, Davie, Forsyth, Guildford, Montgomery, Randolph, Rockingham, Stokes, Surry, Yadkin	148,280	1,107,000	273,400	76,900	<ul style="list-style-type: none"> Utilized Greensboro coliseum area and Charlotte Fire Department warehouse. Incorporated timed distribution plan. (Coordinated across HHS/Ombudsman/NCEM)
21-22 MAY	Region F (Charlotte) • 663 Facilities • Anson, Cabarrus, Gaston, Iredell, Lincoln, Mecklenburg, Rowan, Stanley, Union	134,281	1,453,500	278,600	67,200	
26 MAY	Region A (Sylva) • 83 Facilities • Cherokee, Clay, Graham, Jackson, Macon, Haywood, Swain	16,898	168,980	33,796	16,898	<ul style="list-style-type: none"> Civil Air Patrol conducted distribution. Furthest Western Point.
27 MAY	Region B (Asheville) • 249 Facilities • Buncombe, Henderson, Madison, Transylvania	41,779	413,730	88,254	40,851	<ul style="list-style-type: none"> Utilized Western NC Ag Center in Fletcher, NC
27 MAY	Region R (Hertford) • 52 Facilities • Camden, Chowan, Currituck, Dare, Gates, Hyde, Pasquotank, Perquimans, Tyrrell, Washington	14,220	137,700	27,200	15,400	<ul style="list-style-type: none"> Furthest Eastern Point.
28-29 MAY	Region J (Durham) • 619 Facilities • Durham, Chatham, Johnston, Lee, Moore, Orange, Wake	97,874	1,005,400	205,250	97,874	<ul style="list-style-type: none"> Utilized Raleigh Convention Center. Third largest distribution conducted.
1 JUN	Region D (Boone) • 67 Facilities • Alleghany, Ashe, Avery, Mitchell, Watauga, Wilkes, Yancey	13,230	114,500	31,600	17,100	<ul style="list-style-type: none"> Utilized Caldwell Community College. Worked with Civil Air Patrol to distribute PPE.
Totals:	3,526 Facilities Across 92 Counties	640,462	6,239,830	1,491,994	508,525	

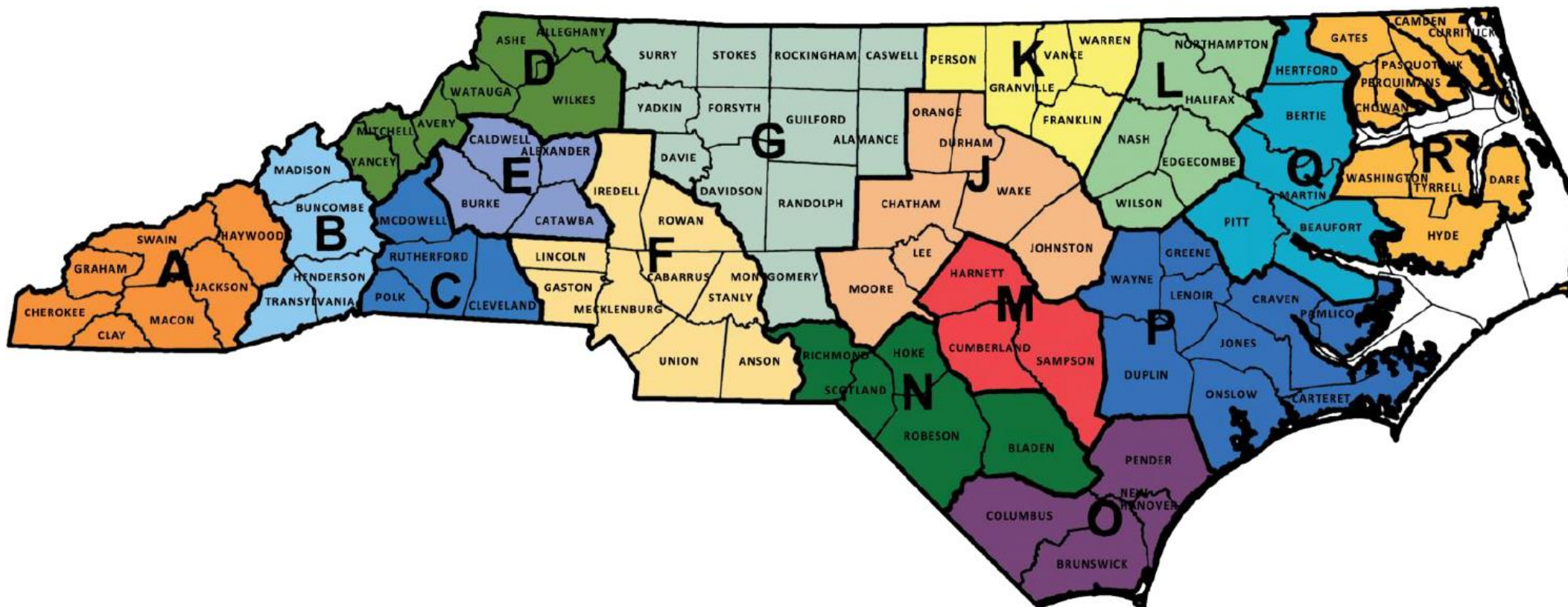


Long-Term CARE PPE Distribution - COMPLETE

Date	AAA Region	PPE Distributed				Details
		Face Shields	Gloves	Procedural Masks	Shoe Covers	
2 JUN	Region C (Morganton) • 162 Facilities • Cleveland, McDowell, Polk, Rutherford	21,783	227,250	121,842	27,388	• Utilized WPCC Fire Training Facility • Combined Region C and E Operations
2 JUN	Region E (Morganton) • 121 Facilities • Alexander, Bruke, Caldwell, Catawba	26,427	294,750	168,558	34,332	
3 JUN	Region L (Wilson) • 147 Facilities • Edgecombe, Halifax, Nash, Northampton, Wilson	24,365	245,000	52,300	24,365	• Utilized Red Oak Fire Department • Civil Air Patrol Assisted
3 JUN	Region O (Boliva) • 107 Facilities • Brunswick, Columbus, New Hanover, Pender	30,200	428,600	60,080	31,800	• Utilized Brunswick County Emergency Services Building • Conducted by Civil Air Patrol
3 JUN	Region P (Kinston) • 238 Facilities • Carteret, Craven, Duplin, Greene, Jones, Lenoir, Onslow, Pamlico, Wayne	40,193	393,100	86,600	55,440	• Utilized Lenoir Community College • Civil Air Patrol Assisted
Totals:	3,526 Facilities Across 92 Counties	640,462	6,239,830	1,491,994	508,525	



REGIONS





LTC Outbreak Response dashboard



129

Outbreak Coordination Touchpoints

County & Regional Partners

TERMS Volunteers

1604 Vetted

187 Pending

117 Deployed



347

Active Missions: 1 (As of 09 June)

Active Staffing: 19 of 24 Shifts

Medical Shifts Covered

ECU Workforce Efforts

33 Facilities

1571 Personnel

3837 Referrals



Shifts Filled / Requested

Facilities Requesting Volunteers: 22

Requested Shifts: 1054

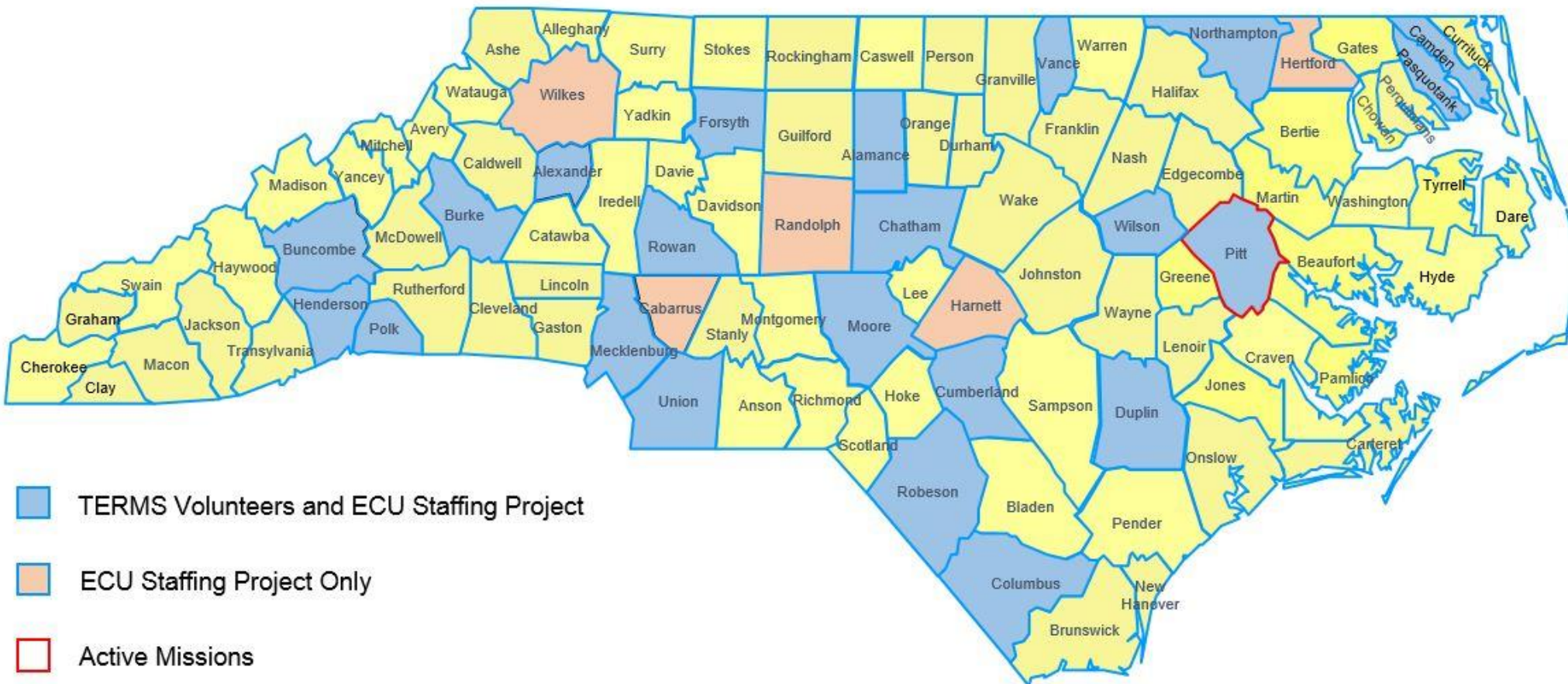
Percent Covered: 33.5%

Response Team Lead (ESF-8 Desk)

- PPE (ESF-8 Desk)
- Testing (ESF-8 Desk)
- Staffing (ESF-8 Desk)
- Infection Prevention (TATP)
- Regulatory (DHSR)
- Coordination Touchpoint (Healthcare Coalitions)
- Adult Protective Services



Staffing missions





NC Medicaid's Goals Related to Congregate Care/LTSS COVID-19 Response

To support COVID-related response and needs among facility-based and community LTSS providers, by leveraging Medicaid resources to:

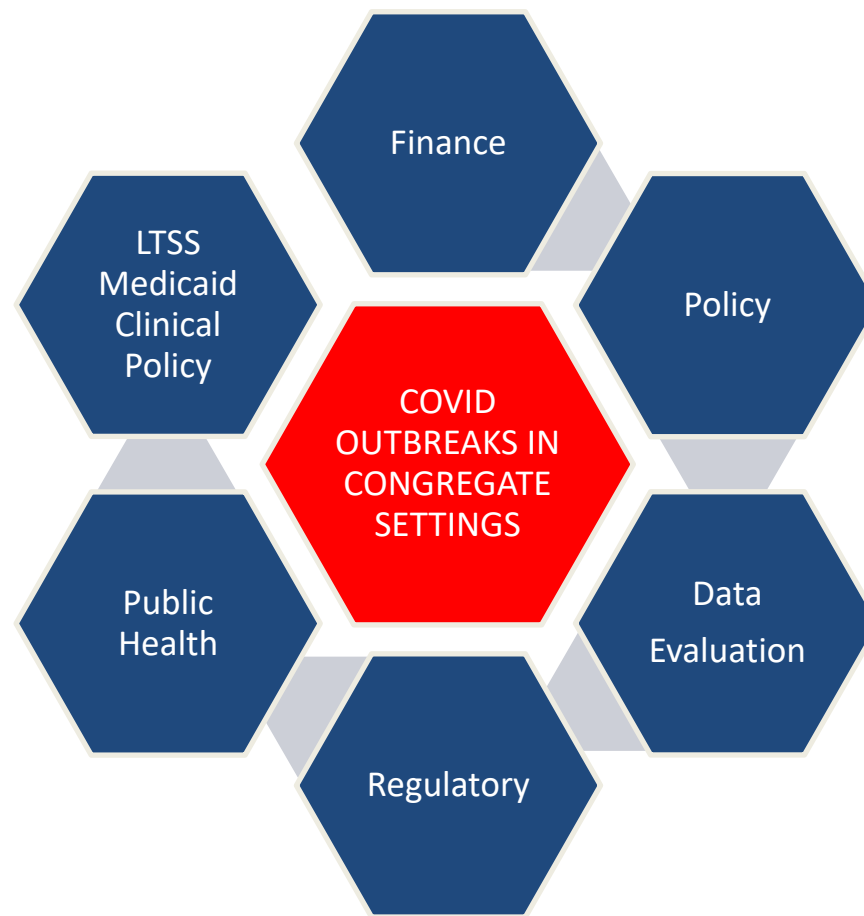
- Effectively support the care of COVID+ residents.
- Accommodate needs related to hospital discharge surge.
- Reduce transmission through effective infection management and prevention.
- Increase service flexibility for provider networks impacted by crisis.



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Like All Things Related to Long-Term Care... The Response has been Interdisciplinary



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What Medicaid-funded COVID rate adjustments apply to group homes?

“Group home” is a broad term representing a wide range of congregate living arrangements, each defined under specific licensure rules. Group homes in NC may provide different Medicaid -funded services depending on the licensure designation and service populations.

If a group home is serving Medicaid-funded beneficiaries, it may be eligible for service-specific rate adjustments, as reflected below:

- Under Medicaid State Plan Personal Care Services: See *Special Bulletins COVID-19* [#32](#) and [#82](#).
- Under Innovations/TBI waiver: Contact your contracted [LME/MCO](#).
- An Intermediate Care Facility for Individuals with Intellectual/Developmental Disabilities (ICF/IID): Contact your contracted [LME/MCO](#).
- If a group home serves residents who are eligible for Special Assistance, please contact DAAS dedicated email for additional guidance on related to COVID-specific Special Assistance payment adjustments at tempfacpay@dhhs.nc.gov.

In addition to the rate adjustments reflected here, additional service flexibilities have been established to support providers and are published in NC Medicaid’s Special Bulletin Series and through Division of Health Services Regulation (DHSR).



How long will COVID-specific rate adjustments be in effect?

- COVID-related rate adjustments reflected in Medicaid Special Bulletins are in effect until June 30, 2020 but may be extended, subject to funding availability and the duration of federal and North Carolina's States of Emergency.
- For rates managed through the LME/MCOs, please contact your contracted LME/MCO for information about COVID-specific rate duration.

Does a provider have to experience an Outbreak before drawing down Medicaid rate adjustments?

While Special Bulletins COVID 19 #[82](#) and #[93](#) are specific adjustments made for supporting COVID+ Medicaid beneficiaries, NC Medicaid has also provided service-specific rate adjustments to support provider's prevention activity and overall response to the COVID emergency. Please see [Special Bulletin COVID-19 #32](#) and [Special Bulletin COVID-19 #88](#) for additional information.

Goal: To Effectively Support the Care of COVID+ Residents/Clients

Special Bulletin 93 Released

- Rate realignment and increased hour availability to support in-home personal assistance under State Plan PCS and CAP/DA, CAP/C serving COVID + clients.
- Reporting requirements will align with those for Outbreak Facilities.
- Reporting period extended for April and May reporting until Friday, June 19th, 2020.
- NC DHB is hosting the 2nd of 2 training sessions this Friday, June 12, 11:30-12:30.
- Please register at:
<https://attendee.gotowebinar.com/register/4918419383599195917>
- For more information, please email:
Medicaid.ProviderReimbursement@dhhs.nc.gov

Questions from this Medicaid Update?

About Hardship Advancements	Medicaid.Hardships@dhhs.nc.gov
About COVID-related Rate Increases	Medicaid.ProviderReimbursement@dhhs.nc.gov
About Reports Required of Outbreak and Response Facilities and Home-Care Providers	Medicaid.ProviderReimbursement@dhhs.nc.gov
About COVID-related flexibilities in Medicaid Policy	Medicaid.covid19@dhhs.nc.gov



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Questions and Answers

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