



NC DEPARTMENT OF  
HEALTH AND  
HUMAN SERVICES

# Agenda 7/23/2020



Topic	Presenter/Facilitator
Global / National / State Epidemiology Update  Infection Prevention Key Recommendations  Guidance Updates	Evelyn Cook, RN, CIC Associate Director NC SPICE
Testing Update	Amanda Khalil <i>NC Division of Public Health</i>
Medicaid Update	Dave Richard <i>Deputy Secretary NC Medicaid</i>
Discussion / Q&A	Call Participants – <i>Please type questions in chat feature</i>

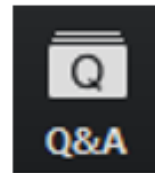


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# Logistics for today's COVID-19 Forum

Question during the live webinar



## RCC (Relay Conference Captioning)

Participants can access real-time captioning for this webinar here:

<https://www.captionedtext.com/client/event.aspx?EventID=4510472&CustomerID=324>

## Technical assistance

[technicalassistanceCOVID19@gmail.com](mailto:technicalassistanceCOVID19@gmail.com)

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# Epidemiology



- Epidemiology Update
  - Global
  - National
  - State



# Infection Prevention Recommendations

- Universal Source Control
  - Residents-Use of cloth face covering-Residents
  - Healthcare Personnel-Surgical facemask/N95s
  - Eye protection (moderate to substantial community transmission)
- Personal Protective Equipment
  - Hand Hygiene after glove removal
- Quarantine/testing
  - New admissions-readmissions



# **NCDHHS Guidance**

- **NCDHHS Guidance for Point-Prevalence Surveys (PPS) in Skilled Nursing Facilities-*July 9<sup>th</sup>, 2020***
- **Updated Guidance on Visitation, Communal Dining and Indoor Activities for Larger Residential Settings (Adult Care Homes, Behavioral Health/IDD, Intermediate Care Facilities, Psychiatric Residential Treatment Facilities)-*July 16<sup>th</sup>, 2020***

# CDC Updated Interim Guidance

- **Discontinuation of Transmission-Based Precautions and Disposition of Patients with COVID-19 in Healthcare Settings (Interim Guidance)-updated July 17, 2020**
  - Test-based strategy no longer recommended
  - Symptom based criteria modified
  - Immunocompromised recommended duration of TBP is 20 days
- **Criteria for Return to Work for Healthcare Personnel with SARS-CoV-2 Infection (Interim Guidance)-updated July 17, 2020**
  - Test-based strategy no longer recommended
  - Symptom based criteria modified
  - Severely immunocompromised TBP is 20 day

<https://www.cdc.gov/coronavirus/2019-ncov/hcp/disposition-hospitalized-patients.html>

<https://www.cdc.gov/coronavirus/2019-ncov/hcp/return-to-work.html>



# SNF Testing Initiative

- CVS will reach out to all SNFs to schedule a date for testing of residents and staff at SNFs
- Do not need to repeat testing if already performed full facility testing after May 18, unless conducting follow up testing for new identified cases.



## NC Medicaid's Goals Related to Congregate Care/LTSS COVID-19 Response

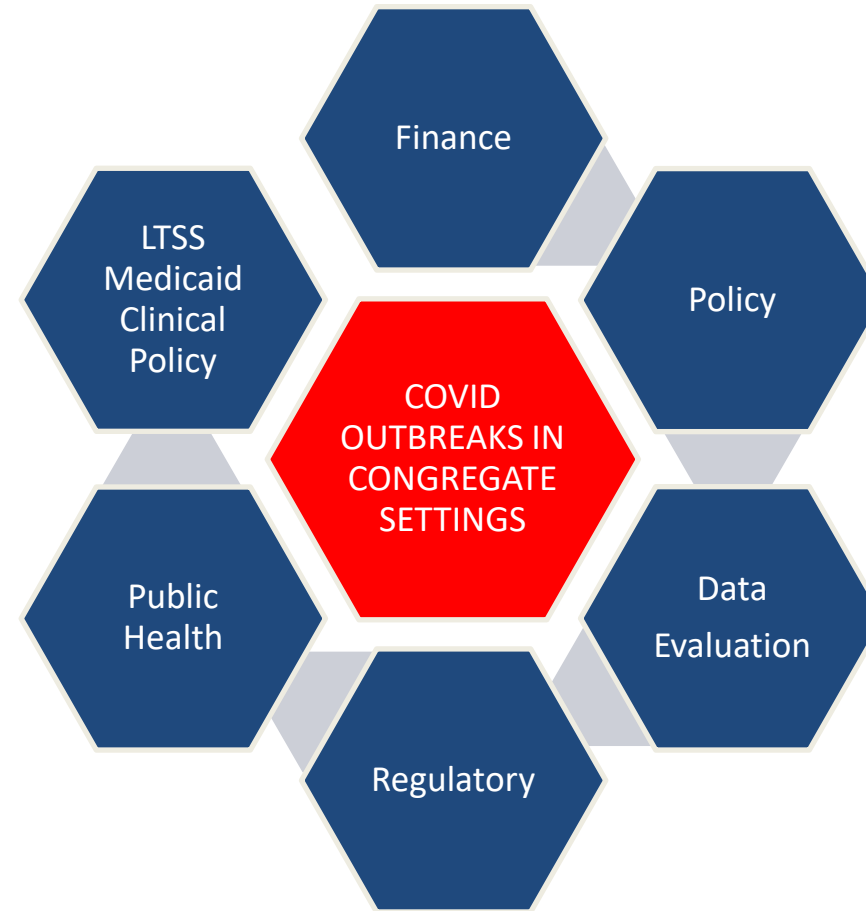
To support COVID-related response and needs among facility-based and community LTSS providers, by leveraging Medicaid resources to:

- Effectively support the care of COVID+ residents.
- Accommodate needs related to hospital discharge surge.
- Reduce transmission through effective infection management and prevention.
- Increase service flexibility for provider networks impacted by crisis.





## Like All Things Related to Long-Term Care... The Response has been Interdisciplinary



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## ***What Medicaid-funded COVID rate adjustments apply to group homes?***

“Group home” is a broad term representing a wide range of congregate living arrangements, each defined under specific licensure rules. Group homes in NC may provide different Medicaid -funded services depending on the licensure designation and service populations.

If a group home is serving Medicaid-funded beneficiaries, it may be eligible for service-specific rate adjustments, as reflected below:

- Under Medicaid State Plan Personal Care Services: See *Special Bulletins COVID-19* [#32](#) and [#82](#).
- Under Innovations/TBI waiver: Contact your contracted [LME/MCO](#).
- An Intermediate Care Facility for Individuals with Intellectual/Developmental Disabilities (ICF/IID): Contact your contracted [LME/MCO](#).
- If a group home serves residents who are eligible for Special Assistance, please contact DAAS dedicated email for additional guidance on related to COVID-specific Special Assistance payment adjustments at [tempfacpay@dhhs.nc.gov](mailto:tempfacpay@dhhs.nc.gov).

In addition to the rate adjustments reflected here, additional service flexibilities have been established to support providers and are published in NC Medicaid’s Special Bulletin Series and through Division of Health Services Regulation (DHSR).



### ***How long will COVID-specific rate adjustments be in effect?***

- COVID-related rate adjustments reflected in Medicaid Special Bulletins are in effect until June 30, 2020 but may be extended, subject to funding availability and the duration of federal and North Carolina's States of Emergency.
- For rates managed through the LME/MCOs, please contact your contracted LME/MCO for information about COVID-specific rate duration.

### ***Does a provider have to experience an Outbreak before drawing down Medicaid rate adjustments?***

While Special Bulletins COVID 19 #[82](#) and #[93](#) are specific adjustments made for supporting COVID+ Medicaid beneficiaries, NC Medicaid has also provided service-specific rate adjustments to support provider's prevention activity and overall response to the COVID emergency. Please see [Special Bulletin COVID-19 #32](#) and [Special Bulletin COVID-19 #88](#) for additional information.

## Goal: To Effectively Support the Care of COVID+ Residents/Clients

### Special Bulletin 93 Released

- Rate realignment and increased hour availability to support in-home personal assistance under State Plan PCS and CAP/DA, CAP/C serving COVID + clients.
- Reporting requirements will align with those for Outbreak Facilities.
- Reporting period extended for April and May reporting until Friday, June 19<sup>th</sup>, 2020.
- NC DHB is hosting the 2<sup>nd</sup> of 2 training sessions this Friday, June 12, 11:30-12:30.
- Please register at:  
<https://attendee.gotowebinar.com/register/4918419383599195917>
- For more information, please email:  
[Medicaid.ProviderReimbursement@dhhs.nc.gov](mailto:Medicaid.ProviderReimbursement@dhhs.nc.gov)

## NC DHB to Survey Recipients of Rate Increase under Special Bulletin 82

Special Bulletin 82 provides time-limited rate adjustments to nursing facilities serving COVID+ Medicaid Beneficiaries.

NC Medicaid, in coordination with NC Health Care Facilities Association (NC HCFA), will be surveying how rates have been utilized, with a specific emphasis on uses to support direct support workforce.

Process will be “user friendly” by using existing reporting and where possible, existing metrics.

Projected timeframe of surveyed information: 3/1/2020-6/30/2020.

Additional information forthcoming.



## ICAR Submissions Required Under Special Bulletin 88

Under Special Bulletin 88, providers receiving a rate adjustment were to submit an Infection Control Assessment and Response (ICAR) and related materials to UNC SPICE.

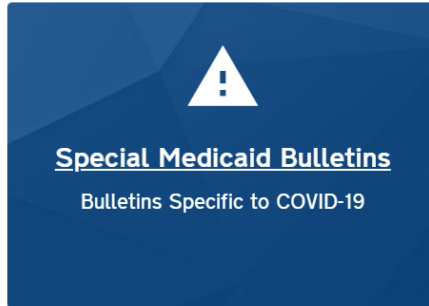
At this point, all provider materials should now be submitted to the UNC SPICE Program. UNC SPICE and NC Medicaid are finalizing data entry of materials received and currently reconciling compliance with this expectation.

Please refer to [Special Bulletin 88 for additional information.](#)



## COVID Special Bulletins Released since Last Webinar (through July 20, 2020)

All available at: <https://medicaid.ncdhhs.gov/about-us/covid-19-guidance-and-resources/providers>



- [SPECIAL BULLETIN COVID-19 #113: Deadline Extended for Federal Provider Relief Funds for Medicaid Providers](#) - July 20, 2020
- [SPECIAL BULLETIN COVID-19 #112: 1115 Waiver Approval and Acceptance](#) - July 17, 2020
- [SPECIAL BULLETIN COVID-19 #111: REMINDER: Provider Relief Fund Deadline Monday, July 20, 2020](#) - July 17, 2020
- [SPECIAL BULLETIN COVID-19 #110: Re-Verification Due Dates Extended for NC Medicaid Providers \(July 1, 2020 to Aug. 31, 2020\)](#) - July 13, 2020
- [SPECIAL BULLETIN COVID-19 #109: NC Medicaid Cost Report Filing Extensions Due to COVID-19](#) - July 8, 2020
- [SPECIAL BULLETIN COVID-19 #108: Behavioral Health Services: Guidance on Re-certification and Certification Requirements for CPR/First Aid and Restrictive Interventions](#) - July 8, 2020
- [SPECIAL BULLETIN COVID-19 #107: Continuation of COVID-19 Enhanced Rates](#) - July 8, 2020
- [SPECIAL BULLETIN COVID-19 #106: Federal Relief Funding Webcast and Deadline Reminder](#) - July 8, 2020
- [SPECIAL BULLETIN COVID-19 #105: NC Medicaid Receives Approval for Expanded Flexibilities for Home and Community Services - NC Innovations and NC TBI Waivers](#) - July 8, 2020

[SPECIAL BULLETIN COVID-19 #104: Archived Dental Webinars Available](#) - July 1, 2020



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## Questions from this Medicaid Update?



About Hardship Advancements	Medicaid.Hardships@dhhs.nc.gov
About COVID-related Rate Increases	<u>NCTracks Contact Center</u> : 800-688-6696
About Reports Required of Outbreak and Response Facilities	Medicaid.ProviderReimbursement@dhhs.nc.gov
About COVID-related flexibilities in Medicaid Policy	Medicaid.covid19@dhhs.nc.gov

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# Questions and Answers

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