

NC DEPARTMENT OF
HEALTH AND HUMAN SERVICES



COVID-19 Office Hours

RCC (Relay Conference Captioning)

Participants can access real-time captioning for this webinar here:

<https://www.captionsedtext.com/client/event.aspx?EventID=4603011&CustomerID=324>

www.ncdhhs.gov/coronavirus

October 9, 2020

Speakers for today's COVID-19 Forum

Betsey Tilson, MD, MPH

State Health Director

Chief Medical Officer

North Carolina Department of Health and Human Services

Zack Moore, MD, MPH

State Epidemiologist and Epidemiology Section Chief

Division of Public Health

North Carolina Department of Health and Human Services

Maggie Sauer, MS, MHA

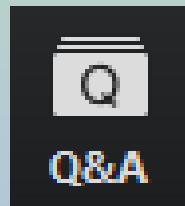
Director

Office of Rural Health

North Carolina Department of Health and Human Services

Logistics for today's COVID-19 Office Hours

Question during the live webinar



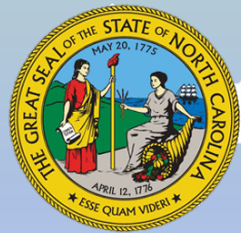
Technical assistance

technicalassistanceCOVID19@gmail.com

Payments for COVID-19 Related Services for Uninsured North Carolina Residents

COVID-19 Response

October 9, 2020



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**



Program Overview

Many North Carolina residents have lost their health insurance due to the COVID-19 pandemic and still require healthcare



Program Overview



North Carolina developed a program to support uninsured North Carolina residents get access to healthcare for COVID-19 related needs



The program is aimed to quickly distribute reimbursement funds to primary care providers (PCP) who are providing COVID-19 related services to uninsured North Carolina residents



The program provides \$150 for each eligible claim to PCPs while the fund lasts or until 12/30/2020, whichever comes first

Primary Care Provider Process



Provides COVID-19 related services (e.g. follow-up appointments)



Confirms that resident has no other healthcare coverage (e.g. Medicaid, Medicare, or other health insurance) and completes the attestation form in NCTracks



Files reimbursement claim through NCTracks portal



Receives \$150 payment/encounter not per service

IMPORTANT: If you are attesting that you are not receiving any other funding to support the encounter, this includes co-payment or any other forms of payment from the individual.

NCTracks Attestation Statement

By submitting this transaction to the NC Department of Health and Human Services, I attest that the service performed is accurately represented as shown, and the patient was uninsured and the service was a COVID-19 related primary care service. I further attest that claims have been either submitted to the HRSA portal and denied or were not submitted because they were ineligible for HRSA reimbursement. I understand this transaction is a request for payment from CARES Act funding and is subject to audit by the Office of the State Auditor and other oversight organizations.

PCP Responsibilities



Ensure practice is enrolled in NCTracks as a provider; If not already enrolled submit a MCR to enable enrollment



Hold previous and ongoing claims backdated as of September 1, 2020 until portal is live; Submit claims regularly when portal is live on October 30, 2020



Expect additional communications regarding the uninsured portal including an email announcement, Fact Sheet, webinar and training before and after October 30, 2020

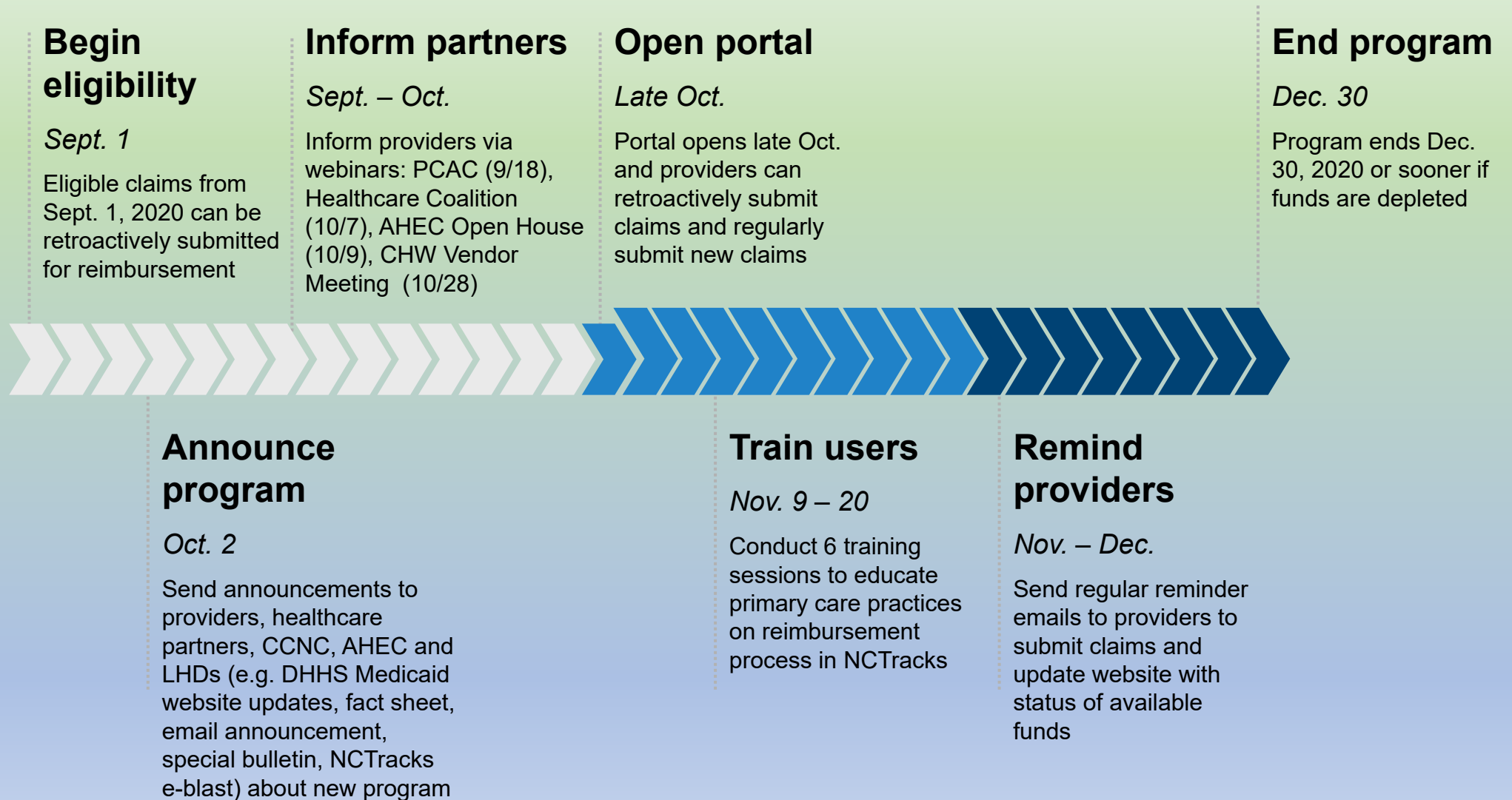


Continue to check DHHS website for next steps, updates, and status of available funds

Uninsured Portal Comms. and Training High Level Timeline

Key Audience:

- Providers
- Health Care Partners
- CCNC/AHEC
- LHDs
- CHWs



Mass clinic guidance

<https://www.cdc.gov/vaccines/hcp/admin/mass-clinic-activities/index.html>

Considerations for Planning Curbside/Drive-Through Vaccination Clinics

<https://www.cdc.gov/vaccines/hcp/admin/downloads/curbside-vaccination-clinics.pdf>

Tools to Assist Satellite, Temporary, and Off-Site Vaccination Clinics

<https://www.izsummitpartners.org/naiis-workgroups/influenza-workgroup/off-site-clinic-resources/>

Best practices checklist

<https://www.izsummitpartners.org/content/uploads/2019/02/off-site-vaccination-clinic-checklist.pdf>

Resources for Developing Mass Vaccination Clinics

<https://www.mass-vaccination-resources.org/>

North Carolina Launches a Statewide COVID-19 Website

<https://www.nc.gov/covid19>

This website serves as a portal for all COVID-19 across state government.

<https://www.ncahec.net/news/resources-and-courses-on-covid-19/>



Antigen Testing update <https://files.nc.gov/covid/documents/guidance/healthcare/Antigen-Provider-Update.pdf>

Reporting Requirements https://cph.publichealth.nc.gov/Rules/EpiHealth/10A_NCAC_41A-0107.htm

Schools update (includes new testing recommendations/guidance) <https://covid19.ncdhhs.gov/guidance#schools>