

## Reimbursement for COVID Related Primary Care Services for Uninsured NC Residents – Steps to Prepare

### Program Overview

- The program will reimburse primary care providers (PCP) who are providing COVID-19 related primary care services to North Carolina residents without medical insurance.
- A payment of \$150 per eligible encounter will be available to providers.
- \$7.8M is available to support this program through Dec. 30, 2020, or until the funds are depleted, whichever occurs first.
- Reimbursement will be made on a first-come first-served basis and claims will be reimbursed retroactively to Sept. 1, 2020.
- Providers are encouraged to submit claims to the portal regularly rather than holding them until December due to the limited amount of funding available.

### Program Eligibility

- Individuals are eligible for the program if they are North Carolina residents and have no health care coverage (e.g. Medicaid, Medicare, or other health insurance).
- Providers are eligible if they are PCPs that operate in the state of North Carolina and are registered in NCTracks, North Carolina's Medicaid payment platform.

### Portal Launch

- The reimbursement portal will go live in late October.

### Reimbursement Process

- PCPs should confirm their enrollment as a provider in the NCTracks system. Enrollment can be completed in the portal.
- PCPs should perform COVID-19 related services (e.g. follow-up care) for patients as usual.
- PCPs must ensure the patient does **not** have insurance to be eligible for the program, PCPs should use the NCTracks portal to complete the attestation form to file the claim. Attestation will serve as verification of eligibility.
- NCTracks Attestation Form includes the following language:  
*By submitting this transaction to the NC Department of Health and Human Services, I attest that the service performed is accurately represented as shown, and the patient was uninsured, and the service was a COVID-19 related primary care service. I further attest that claims have been either submitted to the HRSA portal and denied or were not submitted because they were ineligible for HRSA reimbursement. I understand this transaction is a request for payment from CARES Act funding and is subject to audit by the Office of the State Auditor and other oversight organizations.*

**Recruit, Train, and Retain: Developing the workforce for a healthy North Carolina**

**Reimbursement Process (continued)**

- PCPs should regularly file claims in the provider portal.
- If the claim has been successfully filed in NCTracks and there are still funds available, PCPs will be reimbursed in subsequent NCTracks checkwrites issued by the Division of Health Benefits.

**Interim Operations**

- PCPs should continue providing care to uninsured NC residents.
- PCPs should hold all eligible encounter information from Sept. 1, 2020 and enter these eligible claims when the portal is live in late October.

**Enrolling in NCTracks**

- PCPs must be enrolled in NCTracks as a provider to participate in the reimbursement program. PCPs can enroll in NCTracks through the portal.