

NC DEPARTMENT OF
HEALTH AND HUMAN SERVICES



COVID-19 Office Hours

RCC (Relay Conference Captioning)

Participants can access real-time captioning for this webinar here:

<https://www.captionedtext.com/client/event.aspx?EventID=4632053&CustomerID=324>

www.ncdhhs.gov/coronavirus

November 6, 2020

Speakers for today's COVID-19 Forum

Betsey Tilson, MD, MPH

State Health Director

Chief Medical Officer

North Carolina Department of Health and Human Services

Zack Moore, MD, MPH

State Epidemiologist and Epidemiology Section Chief

Division of Public Health

North Carolina Department of Health and Human Services

Allison Owen, MPA

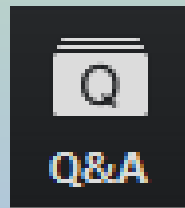
Deputy Director

Office of Rural Health

North Carolina Department of Health and Human Services

Logistics for today's COVID-19 Office Hours

Question during the live webinar



Technical assistance

technicalassistanceCOVID19@gmail.com

Provider Guidance <https://files.nc.gov/covid/documents/guidance/healthcare/COVID-19-Provider-Guidance-Final.pdf>

[NCDHHS Interim Guidance for Private Social Gatherings \(Spanish\)](#)

[NCDHHS Guidelines for Get-Togethers \(Spanish\)](#)

[NCDHHS Interim Guidance for Safer Holiday Breaks](#)

[NCDHHS Interim Guidance for the Thanksgiving Holiday](#)

[NCDHHS Interim Guidance for Black Friday Shopping](#)

[COVID-19 Clusters in North Carolina report](#)

Report shows trend of increasing clusters from social gatherings and religious settings during the last 2 weeks

COVID-19 Vaccination plan

<https://files.nc.gov/covid/documents/NC-COVID-19-Vaccine-Plan-with-Executive-Summary.pdf>

Communication tools providers can use around COVID-19 vaccine

https://mega.nz/file/U8V0BZKR#2uLlaAVQ-F8Z_M4vS_W8mSEVDVjvgd3aSvpZrjgSGok

<https://mega.nz/file/kodmiLSb#ALeb4d70yGBBixO1FjdvKc8didglmJNMYEgF3n5RY-l>

[Video on Flu Vaccine](#)

North Carolina Statewide COVID-19 Website

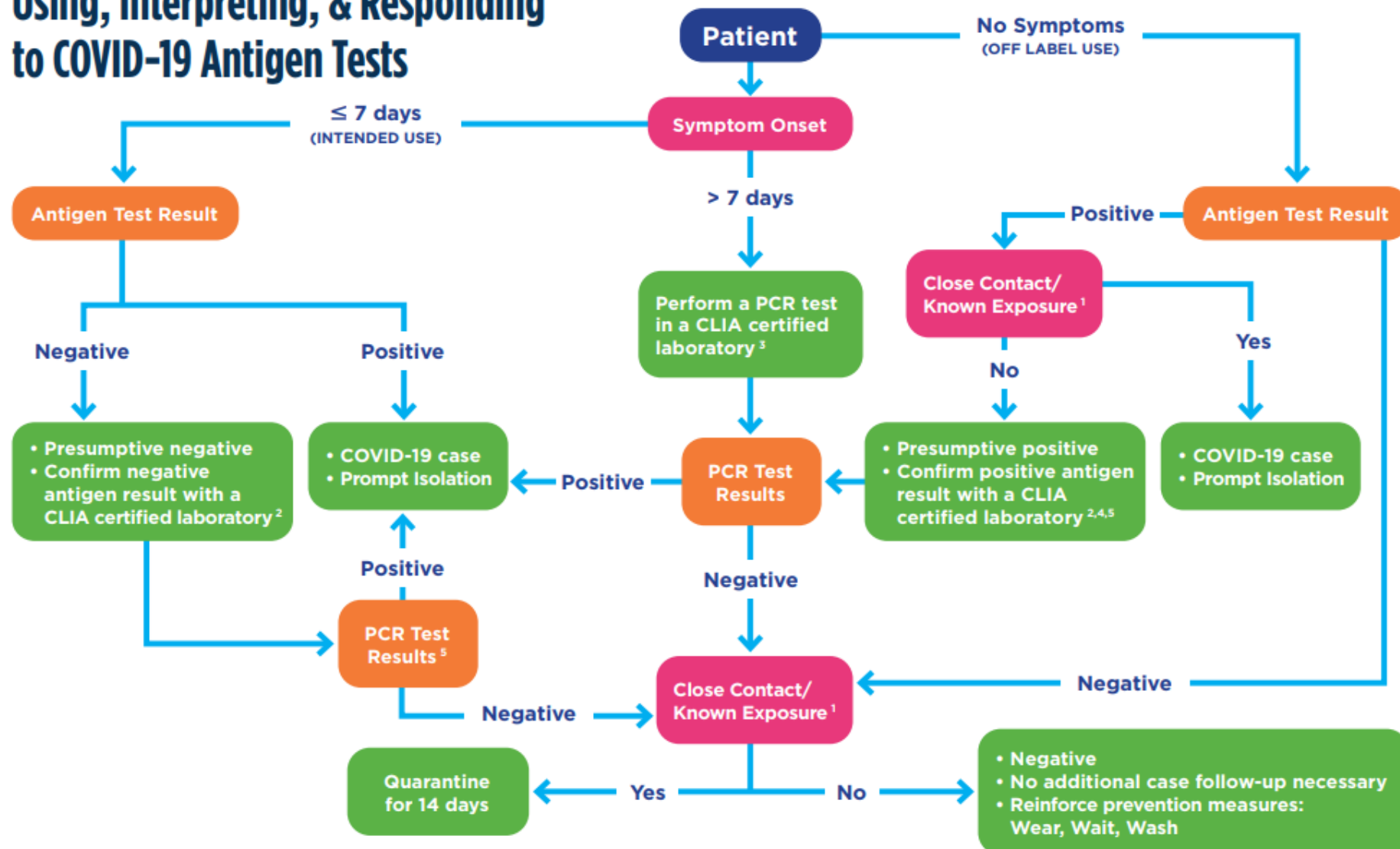
<https://www.nc.gov/covid19>

This website serves as a portal for all COVID-19 across state government.

<https://www.ncahec.net/news/resources-and-courses-on-covid-19/>



Using, Interpreting, & Responding to COVID-19 Antigen Tests



¹ Close contact/known exposure is defined as within 6 feet of someone known to have COVID-19 for 15 minutes or longer over a 24-hour period.

² While multiple specimen types may be acceptable, if possible, confirmatory tests should be performed using specimens with evidence of the most sensitivity, such as nasopharyngeal or mid-turbinate swabs.

³ A PCR test in a CLIA certified laboratory is recommended for individuals whose symptom onset is greater than 7 days. A negative result on an antigen test performed on a symptomatic individual greater than 7 days from onset should be confirmed with a PCR test. A positive antigen test result on a symptomatic individual greater than 7 days from onset does not require PCR confirmation.

⁴ A positive antigen result in an asymptomatic, unexposed individual should be immediately followed by a PCR test in a CLIA certified laboratory to verify the positive result. This follow-up specimen should be collected within 24 hours of the original test, if possible; and no more than 48 hours after the antigen test. Specimens collected greater than 48 hours after the initial test may lead to discordant results. If the confirmatory PCR is negative on an appropriate specimen collected in the proper timeframe and the individual has remained asymptomatic, the antigen test would be considered a false positive and the individual not counted as a COVID-19 case.

⁵ If confirmatory PCR testing is not performed, the individual should isolate per [NCDHHS guidance](#).

NOTE: For antigen tests performed in the nursing home setting, see CDC's [Considerations for Use of SARS-CoV-2 Antigen Testing in Nursing Homes](#).



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REIMBURSEMENT FOR COVID-19 RELATED PRIMARY CARE SERVICES FOR UNINSURED INDIVIDUALS LIVING IN NORTH CAROLINA

November 6, 2020













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Resources to Support NC Providers Responding to the COVID-19 Pandemic

There are multiple programs available to support providers who are responding to the COVID-19 pandemic. The below table outlines the different COVID-19 related needs reimbursable through eligible programs. For more information, please visit the program websites.

Support Programs:

Covered COVID-19 Related Costs:			
 Testing	 Primary Care	 Operational	
<i>Telehealth, ventilation, staff, etc.</i>			
REIMBURSEMENT FOR COVID-19 RELATED PRIMARY CARE SERVICES FOR UNINSURED INDIVIDUALS LIVING IN NORTH CAROLINA			
First-come first-serve reimbursement to primary care providers who are providing COVID-19 related primary care services to uninsured individuals living in North Carolina*. A Social Security Number is not required and there are no citizenship requirements for this program. Link for more information <i>*payor of last resort</i>			
NC MEDICAID OPTIONAL COVID-19 (MCV) TESTING PROGRAM			
Funding can be used for individuals who are uninsured and residing in North Carolina and who meet the citizenship and legal immigration status requirements of the Medicaid program. Link for more information			
HEALTH RESOURCES AND SERVICES ADMINISTRATION (HRSA) COVID-19 CLAIMS REIMBURSEMENT FOR THE UNINSURED			
Health care providers who have conducted COVID-19 testing or provided treatment for uninsured individuals with a COVID-19 diagnosis on or after Feb. 4, 2020 can file for reimbursement. There are no citizenship requirements for this program. Link for more information			
NORTH CAROLINA MEDICAL SOCIETY FOUNDATION FINANCIAL RECOVERY PROGRAM (NCMSF FRP)			
Funding will be based on reimbursement for COVID-19-related expenses incurred between March 1 and Nov. 30, 2020. Additional costs may be eligible for reimbursement. Link for more information			
CORONAVIRUS AID, RELIEF, AND ECONOMIC SECURITY (CARES) ACT PROVIDER RELIEF FUND			
Qualified providers of health care, services, and support may receive Provider Relief Fund payments for healthcare-related expenses or lost revenue due to COVID-19. Link for more information			



Reimbursement for COVID-19 Related Primary Care Services for Uninsured Individuals Living in NC



North Carolina developed a program to support uninsured individuals living in North Carolina get access to healthcare for COVID-19 related needs



The program is aimed to quickly distribute reimbursement funds to primary care providers (PCP) who are providing COVID-19 related services to uninsured individuals living in North Carolina



The program provides \$150 for each eligible claim to PCPs while the fund lasts or until Dec. 30, 2020, whichever comes first

Primary Care Provider Process



Provides COVID-19 related services (e.g. follow-up appointments)



Confirms that the individual has no other healthcare coverage (e.g. Medicaid, Medicare, or other health insurance) and completes the attestation form in NCTracks



Files reimbursement claim through NCTracks portal



Receives \$150 payment/encounter not per service

IMPORTANT: If you are attesting that you are not receiving any other funding to support the encounter, this includes co-payment or any other forms of payment from the individual.

NCTracks Attestation Statement

By submitting this transaction to the NC Department of Health and Human Services, I attest that the service performed is accurately represented as shown, and the patient was uninsured and the service was a COVID-19 related primary care service. I further attest that claims have been either submitted to the HRSA portal and denied or were not submitted because they were ineligible for HRSA reimbursement. I understand this transaction is a request for payment from CARES Act funding and is subject to audit by the Office of the State Auditor and other oversight organizations.

CHW Responsibilities



Review [COVID-19 Related Services for Uninsured Individuals webpage](#) for more information



Encourage eligible individuals to seek COVID-19 related primary care through this program



Ensure providers are enrolled in [NCTracks](#); If the provider is not enrolled, they should [complete enrollment](#) through the NCTracks portal; If the provider is already enrolled in NCTracks, there are no additional steps



Encourage eligible providers to submit eligible claims through [NCTracks secure portal](#) and go to the [COVID-19 Related Services for Uninsured Individuals webpage](#) for more information

Q & A

