

## **October 1 NCMT Better with Time Fireside Chat**

### **Questions**

**Q. If we previously signed and submitted contracts to all plans prior to the suspension of rollout out, will we have to start from the beginning to get new contracts signed?**

A. It is recommended that you contact the PHP contract contacts, found here-  
<https://medicaid.ncdhhs.gov/transformation/health-plans/health-plan-contacts-and-resources>

**Q. AMH- Please explain, what is it?**

A. The North Carolina Department of Health and Human Services (DHHS) developed the Advanced Medical Home (AMH) program as the primary vehicle for delivering care management as the state transitions to Medicaid managed care. The AMH program builds on the Carolina ACCESS program. The AMH program requires prepaid health plans (PHPs) to delegate certain care management functions to AMHs at the local level. In order to provide these care management functions, AMHs may work with their affiliated health care system or make an arrangement, with an entity called a Clinically Integrated Network, a Care Management vendor or other population health entity. To ensure that beneficiaries across the state are receiving high quality care management, DHHS developed standards for AMHs and will be responsible for initially certifying that practices meet AMH criteria.

<https://medicaid.ncdhhs.gov/transformation/advanced-medical-home>

**Q. Will skilled nursing facilities be covered under managed Medicaid or continue as is?**

A. <https://medicaid.ncdhhs.gov/providers/provider-playbook-medicare-managed-care>

**Q. Can you clarify did Genie say that it would not go into the nursing homes?**

A. Short term nursing home stays may be in managed care. Long term stays will move to fee for service. Providers who care for nursing home beneficiaries should get contracted with managed care companies if they are willing to do so.

**Q. Can FQHC's bill for the portal communication?**

A. <https://medicaid.ncdhhs.gov/blog/2020/04/07/special-bulletin-covid-19-34-telehealth-clinical-policy-modifications-%E2%80%93-definitions#interprofessional>